

# HOW TO READ YOUR UTILITY BILL



336 Pacific Ave  
Shafter, CA 93263  
(661)746-5001

CUSTOMER COPY

**1a Customer Number & Account Number:** Take note of your customer & account number. These will be needed to setup online bill pay and should be referenced in any correspondence with the City regarding your service as well as on any payments made.

**2 Service Location:** This indicates the address of the location receiving the services reflected in this bill.

**3 Due Date:** This is the date that the balance is due. If payment is not made by this date customers may be subject to late fees or shut off.

**4 Charge Details:** This section details the individual charges that make up the total amount due on this bill.

**5 Special Message:** Look here for special messages or instructions regarding your utility services and bills.

**6 Consumption History:** This graph shows the history of water consumption over the past year.

**7 Total Amount Due:** This section shows the total due, including any past due amounts from previous billing cycles.

**Payment Options Include:**

**Phone:** Coming Soon!

**Online:** [www.shafter.com/payments](http://www.shafter.com/payments)

**In-Person:** Meyers Big Stop 127 South Shafter Avenue

**Drop Box:**

City Hall Parking Lot (Central Valley Hwy & Pacific)  
or Inside City Hall

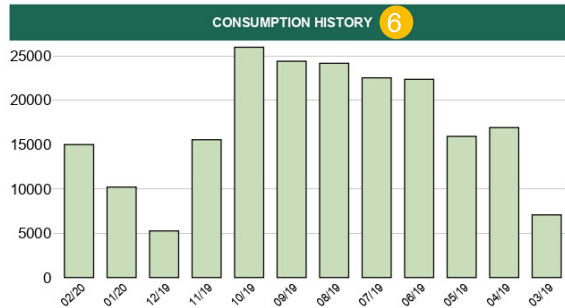
**Mail:** 336 Pacific Ave. Shafter, CA 93263

**8 Remit Portion:** Please detach and return this stub with your payment. You should also bring it with you when coming to City Hall to inquire about your account.



CUSTOMER NAME	CUSTOMER NO.	PARCEL ID	SERVICE LOCATION						
SMITH, SAMUEL	15060		61780 RODEO						
BILL NUMBER	BILL DATE	ACCOUNT #	ACCOUNT TYPE	DUE DATE					
102316	04/02/2020	110220	RESIDENTIAL	04/27/2020					
DESCRIPTION	METER NUMBER	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	UOM	CHARGE AMOUNT
WATER BASE CHARGE - METER SERVICE FEE			02/29/2020	03/16/2020					\$41.45
WATER USAGE	06268967	A	02/19/2020	03/16/2020	521148	531869	10721	GAL	\$9.22
SEWER BASE CHARGE			02/29/2020	03/16/2020					\$28.20
REFUSE			02/29/2020	03/16/2020					\$27.30

Remember you can pay your bill online at [www.shafter.com/payments](http://www.shafter.com/payments) or by phone at (661) 555-XXXX



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Previous Balance	\$109.84
Total Current Billing	\$106.17
Adjustments	\$0.00
Interest	\$0.00
Discount	\$0.00
Less Payments Received	\$0.00
Penalties	\$0.00
<b>Total Amount Due</b>	<b>\$216.01</b>

**8 REMIT PORTION**

PLEASE RETURN BOTTOM PORTION WITH PAYMENT.  
Make check payable to the City of Shafter.

SERVICE LOCATION	BILL NUMBER	CUSTOMER #	ACCOUNT #	DUE DATE	TOTAL DUE
61780 RODEO	102316	15060	110220	04/27/2020	\$216.01

SMITH, SAMUEL  
61780 RODEO ST  
SHAFTER, CA 93263

